

Transparency and Performance Report (February 2011)

NEWSPAPERS

		WHOLESALE MEASURES			
Wholesaler	Depot	Weighted RDT	Pack Accuracy Copies	Pack Accuracy Customers	Returns Collection
	KPI Minimum Standard	90.0%	99.5%	98.0%	98.0%
Smiths News	Aberystwyth	Pass	Pass	Pass	Pass
Smiths News	Barnstaple	Pass	Pass	Pass	Pass
Smiths News	Bedford	Pass	Pass	Pass	Pass
Smiths News	Birmingham	Pass	Pass	Pass	Pass
Smiths News	Bodmin	Pass	Pass	Pass	Pass
Smiths News	Bolton	Pass	Pass	Pass	Pass
Smiths News	Borehamwood	Pass	Pass	Pass	Pass
Smiths News	Bournemouth	Pass	Pass	Pass	Pass
Smiths News	Brislington	Pass	Pass	Pass	Pass
Smiths News	Bristol	Pass	Pass	Pass	Pass
Smiths News	Coventry	Pass	Pass	Pass	Pass
Smiths News	Crawley	Pass	Pass	Pass	Pass
Smiths News	Croydon	Pass	Pass	Pass	Pass
Smiths News	Exeter	Pass	Pass	Pass	Pass
Smiths News	Gloucester	Pass	Pass	Pass	Pass
Smiths News	Hammersmith	Pass	Pass	Pass	Pass
Smiths News	Harlow	Pass	Pass	Pass	Pass
Smiths News	Hereford	Pass	Pass	Pass	Pass
Smiths News	Hornsey	Pass	Pass	Pass	Pass
Smiths News	Kings Lynn	Pass	Pass	Pass	Pass
Smiths News	Lancing	Pass	Pass	Pass	Pass
Smiths News	Leicester	Pass	Pass	Pass	Pass
Smiths News	Lincoln	Pass	Pass	Pass	Pass
Smiths News	Liverpool	Pass	Pass	Pass	Pass
Smiths News	Manchester	Pass	Pass	Pass	Pass
Smiths News	Milton Keynes	Pass	Pass	Pass	Pass
Smiths News	Newcastle	Pass	Pass	Pass	Pass
Smiths News	Newmarket	Pass	Pass	Pass	Pass
Smiths News	Newport	Pass	Pass	Pass	Pass
Smiths News	Newton Abbot	Pass	Pass	Pass	Pass
Smiths News	Northampton	Pass	Pass	Pass	Pass
Smiths News	Nottingham	Pass	Pass	Pass	Pass
Smiths News	Oxford	Pass	Pass	Pass	Pass
Smiths News	Peterborough	Pass	Pass	Pass	Pass
Smiths News	Plymouth	Pass	Pass	Pass	Pass
Smiths News	Reading	Pass	Pass	Pass	Pass
Smiths News	Redditch	Pass	Pass	Pass	Pass
Smiths News	Redruth	Pass	Pass	Pass	Pass
Smiths News	Salisbury	Pass	Pass	Pass	Fail
Smiths News	Shrewsbury	Pass	Pass	Pass	Pass
Smiths News	Slough	Pass	Pass	Pass	Pass
Smiths News	Southampton	Pass	Pass	Pass	Pass
Smiths News	Stevenage (Luton)	Pass	Pass	Pass	Pass

Smiths News	Stockport	Pass	Pass	Pass	Pass
Smiths News	Stoke	Pass	Pass	Pass	Pass
Smiths News	Swindon	Pass	Pass	Pass	Pass
Smiths News	Taunton	Pass	Pass	Pass	Pass
Smiths News	Warrington	Pass	Pass	Pass	Pass
Smiths News	Wednesbury	Pass	Pass	Pass	Pass
Smiths News	Wimbledon	Pass	Pass	Pass	Pass
Smiths News	Worcester	Pass	Pass	Pass	Pass
Smiths News	Yeovil	Pass	#N/A	#N/A	Pass
Menzies Distribution	Aberdeen	Pass	*	*	Pass
Menzies Distribution	Ashford	Pass	*	*	Pass
Menzies Distribution	Bangor	Pass	*	*	Pass
Menzies Distribution	Belfast	Pass	Pass	Pass	Pass
Menzies Distribution	Berwick	Pass	*	*	**
Menzies Distribution	Bow	Pass	Pass	Pass	Fail
Menzies Distribution	Bradford	Pass	*	*	Pass
Menzies Distribution	Cambuslang	Pass	Pass	Pass	Pass
Menzies Distribution	Carlisle	Pass	*	*	Pass
Menzies Distribution	Chelmsford	Pass	*	*	Pass
Menzies Distribution	Chester	Pass	Pass	Pass	Pass
Menzies Distribution	Dalgety Bay	Pass	*	*	**
Menzies Distribution	DNDS Ltd	Pass	Pass	Pass	Fail
Menzies Distribution	Dumfries	Pass	*	*	Pass
Menzies Distribution	Dundee	Pass	Pass	Pass	Pass
Menzies Distribution	Eastbourne	Pass	*	*	Pass
Menzies Distribution	Galashiels	Pass	*	*	**
Menzies Distribution	Grays	Pass	*	*	Pass
Menzies Distribution	Hull	Pass	*	*	Pass
Menzies Distribution	Inverness	Pass	*	*	Pass
Menzies Distribution	Ipswich	Pass	Pass	Pass	Pass
Menzies Distribution	Irvine	Pass	*	*	Pass
Menzies Distribution	Kendal	Pass	*	*	Pass
Menzies Distribution	Leeds	Pass	Pass	Pass	Pass
Menzies Distribution	Linwood	Pass	Pass	Pass	Pass
Menzies Distribution	Londonderry	Pass	*	*	Pass
Menzies Distribution	Maidstone	Pass	Pass	Pass	Fail
Menzies Distribution	Newbridge	Pass	Pass	Pass	**
Menzies Distribution	Norwich	Pass	Pass	Pass	**
Menzies Distribution	Perth	Pass	*	*	Pass
Menzies Distribution	Portsmouth	Pass	Pass	Pass	Pass
Menzies Distribution	Preston	Pass	Pass	Pass	Pass
Menzies Distribution	Rhyl	Pass	*	*	Pass
Menzies Distribution	Ryde	Pass	Pass	Pass	Pass
Menzies Distribution	Scarborough	Pass	*	*	Pass
Menzies Distribution	Scunthorpe	Pass	*	*	Fail
Menzies Distribution	Sheffield	Pass	Pass	Pass	Fail
Menzies Distribution	Stockton	Pass	*	*	Pass
Menzies Distribution	Swansea	Pass	Pass	Pass	Pass
Menzies Distribution	Weybridge	Pass	*	*	Pass
Menzies Distribution	York	Pass	Pass	Pass	Pass

* Included in Hub branch information

** Not available at present - SAP conversion